## **Key Competencies for an Action Network Facilitator**

A. Create & Maintain Collaborative Relationships	I rate my experience and confidence with these tasks as:			nfidence
	0	3	3 	5
	Nil to Low		ough/ erage	Extensive/ High
	Experien	ce	Con	fidence
Develop working partnerships within the group				
Clarify mutual commitment & ground rules				
Develop consensus on the group Extension Plan				
<ul> <li>Demonstrate collaborative values and processes including but not limited to:</li> </ul>				
<ul><li>engaging Experts on group days;</li><li>sharing ideas with other facilitators.</li></ul>				
Design and customise plans to meet group needs				
<ul> <li>Identify farmer needs and assist them to capture these in their Action Plan.</li> </ul>				
<ul> <li>Facilitate group discussions to identify desired group Outcomes.</li> </ul>				
• Facilitate group discussions to identify Extension Plan to achieve the group Outcomes.				
Manage multi-session events effectively				
<ul> <li>Understand RMPP Action Network terms, conditions &amp; measurables.</li> </ul>				
• Develop Extension Plan with the group.				
<ul> <li>Identify events, activities, pre- and post-event activities to achieve Plan outcomes.</li> </ul>				
• Deliver events and activities to a high standard.				
<ul> <li>Assess/evaluate farmer engagement and satisfaction at all stages of the event and over the term of the Plan.</li> </ul>				

B. Plan Appropriate Group Processes	I rate my experience and confidence with these tasks as:		
	0	3	5
	Nil to Low	Enou Avera	• .
	Experie	ence	Confidence
Select clear methods and processes that:			
Foster open participation with respect for farmer diversity, norms and beliefs.			
<ul> <li>Engage the participation of those with varied learning or thinking styles.</li> </ul>			
Utilise effective methods to ensure every attendee actively participates in discussions, activities and learning opportunities.			
Prepare time and space to support group process			
Arrange the physical space to support the purpose of the group meeting.			
Plan effective use of time.			
<ul> <li>Provide effective atmosphere and engagement techniques during sessions.</li> </ul>			

C. Create & Sustain a Participatory Environment	I rate my experience and confidence with these tasks as:			
	0	3	5 	
	Nil to Low	Enough/ Average	Extensive/ High	
	Experie	ence	Confidence	
Demonstrate effective participatory and interpersonal communication skills  • Apply a variety of participatory processes  • Demonstrate effective verbal communication skills  • Develop rapport with participants  • Practice active listening  • Demonstrate ability to observe and provide feedback to participants				
<ul> <li>Honour and recognise diversity, ensuring inclusiveness</li> <li>Encourage positive regard for the experience and perception of all participants</li> <li>Create a climate of safety and trust</li> <li>Create opportunities for participants to benefit from the diversity of the group</li> <li>Cultivate cultural awareness and sensitivity</li> </ul>				
<ul> <li>Manage group conflict</li> <li>Help individuals identify and review underlying assumptions</li> <li>Recognise conflict and its role within group learning / maturity</li> <li>Provide a safe environment for differing opinions (and potentially conflict) to surface</li> <li>Manage disruptive group behaviour</li> <li>Support the group through resolution of conflict</li> </ul>				
<ul> <li>Evoke group creativity</li> <li>Draw out participants of all learning/thinking styles</li> <li>Encourage creative thinking</li> <li>Accept all ideas</li> <li>Use approaches that best fit needs and abilities of the group</li> <li>Stimulate and tap group energy</li> </ul>				

D. Guide Group to Appropriate and Useful Outcomes	I rate my experience and confidence with these tasks as:		
	0	3	5
	   Nil to   Low	Enough/ Average	 Extensive/ High
	Experience	Coi	nfidence
Guide the group with clear methods and processes			
<ul> <li>Establish clear context for the session</li> <li>Actively listen, question and summarise to elicit the sense of the group</li> <li>Recognise when moving too far off task and redirect back to the topic of focus</li> <li>Manage small group process</li> </ul>			
<ul> <li>Facilitate group self-awareness about its task</li> <li>Vary the pace of activities according to needs of the group</li> <li>Identify information the group needs, and draw out data and insight from the group</li> <li>Help the group synthesise patterns, trends, root causes, frameworks for action</li> <li>Assist the group reflect on its practical experience as often as possible</li> </ul>			
<ul> <li>Guide the group to consensus and desired outcomes</li> <li>Use a variety of approaches to achieve group consensus</li> <li>Use a variety of approaches to meet group objectives</li> <li>Adapt processes to changing situations and needs of the group</li> <li>Assess and communicate group progress</li> <li>Foster task completion</li> </ul>			

E. BUILD AND MAINTAIN PROFESSIONAL KNOWLEDGE I rate my experience and these tasks as:			nd confidence with
	0	3	5
	Nil to Low	Enough/ Average	   Extensive/   High
	Experie	nce	Confidence
Maintain a base of knowledge			
Have a good understanding of:			
<ul> <li>Adopting a facilitation mindset</li> <li>Tools and techniques for working with groups</li> <li>Facilitating change</li> <li>How we learn and develop knowledge</li> <li>What is known about how the brain learns</li> <li>The key elements of an effective learning activity</li> <li>Information management and the use of experts</li> <li>Building a collaborative learning group</li> <li>Dynamics of change</li> <li>Theory of complex decision making</li> <li>Managing an extension programme which results in improved decision making and practice change on farm.</li> </ul>			
<ul> <li>Know a range of facilitation methods</li> <li>Understand problem solving and decision-making models</li> <li>Understand a variety of group methods and techniques</li> <li>Know consequences of misuse of group methods</li> <li>Distinguish process from task and content</li> <li>Learn and/or apply new processes and methods to support the groups changing/emerging needs</li> </ul>			
Maintain professional standing     Engage in ongoing learning related to facilitation skills     Practice reflection and learning			

## F. MODEL POSITIVE PROFESSIONAL ATTITUDE I rate my experience and confidence with these tasks as: 3 Nil to Enough/ Extensive/ Low Average High Confidence **Experience** Practice self-assessment and self-awareness • Reflect on your own facilitation style, behaviours and results Maintain congruence between actions and personal and professional values • Modify personal behaviour/style to reflect the needs of the group • Cultivate understanding of one's own values and their potential impact on work with the group. Act with integrity • Demonstrate a belief in the group and its possibilities • Approach situations with authenticity and a positive attitude • Model professional boundaries and ethics (as described in the Code of Ethics) Trust group potential and model neutrality Honour the wisdom of the group • Encourage trust in the capacity and experience of others • Be vigilant in minimising your own personal influence on group outcomes • Maintain an objective, non-defensive, non-judgmental stance

## What I will do to address my areas for development:

A. Create & Maintain Collaborative Re	lationships:		
Develop working partnerships within the group			
Design & customize plans to meet group needs			
Manage multi-session events effectively			
B. Plan Appropriate Group Processes			
Select clear methods and processes			
Prepare time and space to support group process			
C. Create & Sustain a Participatory Environment			
Demonstrate effective participatory and interpersonal communication skills			
Honour and recognize diversity, ensuring inclusiveness			
Manage group conflict			
Evoke group creativity			

D. Guide Group to Appropriate & Useful Outcomes			
Guide the group with clear methods & processes			
Facilitate group self-awareness about its task			
Guide the group to consensus and desired outcomes			
E. Build & maintain professional knowledge			
Maintain a base of knowledge on facilitation best practice			
Know a range of facilitation methods to use with groups			
Maintain professional standing			
F. Model Positive Professional Attitud	e		
Practice self-assessment and self- awareness			
Act with Integrity			
Trust group potential and model neutrality			